

Public Responses:

1. I generally agree with the proposal to prevent drug users, anti social behaviour and car parks being used as toilets, but by closing areas off to these people they will merely move somewhere else, provision needs to be made for them in order to prevent them using the car parks I do use all the multi car parks mentioned but would never use them on my own at night

2. Please find my comments below. I am a middle aged woman, using Broadgate car park normally alone. Frequently I carry my laptop.

I have multiple times been afraid for my personal safety. On getting into my car at the end of the day anywhere from 4-5:30 pm the first thing I do is centrally lock all doors.

The feeling of insecurity is worse in winter months when it is dark so early.

1. Do you have any information in support of the proposed PSPO?

I arrive in Broadgate car park around 07:30am. I NEVER use the stairs in a morning now, the lifts are frequently not on by 7:35-7:40, so I walk down the car ramps.

2. Do you use our multi-storey car parks, and if not why?

Yes, mostly Broadgate at least 5 days a week for work and sometimes the new one by the bus station.

3. If you use our multi-storey car parks have you witnessed any anti-social behaviour?

Yes. Only in Broadgate. Multiple times I have mentioned to the attendant where I have passed sleepers just for his information.

This is not me complaining about the attendant, it was more just to mention to him so he knew where to look.

- Blatantly open drug dealing
- Men who either have mental difficulties or drug addiction shouting and running across the car park
- Addicts hanging around in the general area
- Car park users being targeted on leaving the car park for begging purposes
- Using the area for toilet activities
- Using the area next to the lift to sleep
- Using the stairwell to sleep

4. Do you have any concerns or objections to the proposed PSPO?

No, the worst thing to do is nothing. I am very pro any action to address the current issues. I would welcome feeling safe and commend you for any action.

Many thanks

Christine

3. To PPASB@lincoln.gov.uk with the subject heading as PSPO/MSCP 2019.

1. Do you have any information in support of the proposed PSPO?

I have regularly witnessed the increase in anti-social behaviour in the multi-storey car parks (and in the centre of Lincoln) . This deters myself , and others whom I've spoken to , from coming into Lincoln centre other than for work and when I do come in I now try to use surface car parks .

2. Do you use our multi-storey car parks, and if not why?

Yes , however I have recently reduced usage of Broadgate and Lucy Tower because of anti-social behaviour and not feeling safe in these multi-storeys . For these reasons I have not used the new Central Car Park since it opened. I certainly would not use any of the multi-storey car parks in the evenings .

3. If you use our multi-storey car parks have you witnessed any anti-social behaviour?

Drug taking , shouting , intimidating behaviour , excrement and urine on the staircases in Broadgate and Lucy Tower. I feel very concerned about parking services' staff who have to deal with

this on a daily basis and I would advocate most strongly that all the Council's multi-storey car parks should have two attendants on duty at all times for reasons of improved Health and Safety for public and staff .

4. Do you have any concerns or objections to the proposed PSPO?

NoI support it but how is it going to be actioned / enforced ?

It would be better if Ad Action and The Corner House were located elsewhere as their proximity to multi storey car parks and hotels where visitors stay is contributing to this situation .

I have lived here for 20 years and chose to move here because Lincoln was a safe and attractive city . The anti- social behaviour is a growing problem which needs to be addressed as it is driving residents and tourists away from the centre of Lincoln . It is also creating an unfavourable impression on students and other visitors .

4. The issue here is going to be enforcement and how it will be funded?

What are the specific "tools and powers" that are being proposed?

Clarification would be greatly appreciated.

5. I support wholeheartedly the proposed PSPO on the multi storey car parks in Lincoln. I use the Lucy Tower carpark when I shop in the city centre and for visiting the cinema. When using the car park my family and I will always avoid the stairs and lift, and walk up/down using the same route as the cars as in our opinion it is safer and more hygienic. Also as the drug users congregate around the stair and lift area, we will enter and exit from the front of the car park. It's a shame that we have felt the need to do this for a good few years. I live here so I am used to the sights but for visitors it must be a bit shocking as the Brayford should be a welcoming clean and vibrant area. I cannot comment on the other car parks as I don't use them. My only concern would be where the drug users etc will choose to congregate next...

6. Good evening,

I came across your article via a local Facebook group and based on some recent research that I have done, I thought it best to contact you.

Have you ever thought about weaponizing music? Don't worry it is not as drastic as it sounds. Essentially, PA systems are installed within areas that have problems with anti-social behaviours and classical music is amplified. Both Cleethorpes Train Station and Hull Train Station have utilised this method with significant results.

Furthermore, classical music is also played in McDonalds at key points especially late and night, as well as on the London Underground. Again, both have noticed a significant decrease in anti-social behaviours.

There is a good amount of academic material that has researched the effects of music on behaviour, I have provided a few references below.

- Hirsch, L (2007) Weaponizing Classical Music: Crime Prevention and Symbolic Power in the Age of Repetition. *Journal of Popular Music Studies*, 19 (4) 342-358.
- Milliman, R (1982) Using Background Music to Affect the Behavior [sic] of Supermarket Shoppers. *Journal of Marketing*, 46, 86-91.

Partner responses

1. Interserve (Justice)

We have no objections

Thanks

2. Public Health LCC

Re: Proposal to introduce a PSPO to provide additional tools and powers to reduce and manage incidents of ASB and drug use within our multi-story carpark

1. Does your agency have any information in support of or against the proposal of the PSPO?

2. Does your agency have any concerns or objections to the proposed PSPO?

- It would be interesting to know in more detail how this PSPO will be implemented / managed once in operation.
- Whilst we understand the need to reduce and manage incidents within the multi storey carparks, we do also have some comments/questions below which refer to the statements made within your proposal:

"For a number of Years City of Lincoln Council have received high volumes of incidents many of which have been logged on our own internal incident reporting system and a number of these have been reported to Lincolnshire Police."

"Over the last 12 months complaints have increased significantly. The main concerns relate to Drug use and Paraphernalia such as needles being left behind"

- Is there any backing data as part of the consultation? And if so, how can respondents be confident that the new PSPO is based upon an increased need that has been identified particularly in the last 12 months? Where are these statistics please?

The proposed PSPO will look to achieve the following:

1. Prevent access to those who are not using the carpark to leave or return to a vehicle. How will this access actually be prevented? What preventions will be in place?
2. To follow directions to leave when asked by a member of staff or an authorised officer.
3. Not to cause harassment alarm or distress to the public or staff.

3. lincolnshire police

In relation to the below consultation:

Lincolnshire Police would be supportive of the proposed PSPO to cover the ongoing issues within Lincoln car parks as highlighted. Whilst we are aware of a number of incidents, which are usually reported to us via CCTV, we are also aware that a proportion are not reported to police and are managed by local partners. I would observe that the conditions are not stipulated within the consultation, but the broads aims of the PSPO are set out. We would be supportive of those aims, specifically with the intent to reduce ASB in public areas, especially where the public are encouraged to utilise these facilities.

4.P3

...We therefore cannot provide you with the support you seek for this course of action and we oppose actions – Such as a PSPO – that not only make it more difficult for the most vulnerable citizens to access support services but also criminalise non criminal activities....